

Customer Satisfaction Survey



Please complete the following Customer Satisfaction Survey based on the project we recently completed for you. Thank you for your time.

OWNER: MR & MRS ECKER

PROJECT: INTERIOR REMODELLING

SALESMAN: How was your experience with your Dexon Salesman?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS: GENE - GREAT

OFFICE: How would you rate your interaction with the office staff, billing, receptionist etc?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS:

SUPERINTENDENT: How was your experience with your Dexon Superintendent?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS: DAVID - GREAT

QUALITY: How would you rate the quality of work that was done on your project?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS:

TIME: How would you rate the time it took to build you project?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS:

COURTESY: How would you rate the courtesy given by Dexon and its sub-contractors?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS:

HOUSEKEEPING: Was the job kept safe and clean?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS:

REFERENCE: Would you recommend or use Dexon again?

Unlikely 1 2 3 4 5 6 7 8 9 Highly likely 10

COMMENTS: EVEN VICKIE WAS TIMELY 10

Please check this box to grant us permission to use your testimonial and photos on our website - No phones numbers or addresses will be used.

Initials HE