



Customer Satisfaction Survey

Please complete the following Customer Satisfaction Survey based on the project we recently completed for you. Thank you for your time.

OWNER: MR & MRS TNGRIAN

PROJECT: 360sqft ROOM ADDITION

SALESMAN: How was your experience with your Dexon Salesman?

Unsatisfactory										Excellent
	1	2	3	4	5	6	7	8	9	10

COMMENTS: 10+

OFFICE: How would you rate your interaction with the office staff, billing, receptionist etc?

Unsatisfactory										Excellent
	1	2	3	4	5	6	7	8	9	10

COMMENTS:

SUPERINTENDENT: How was your experience with your Dexon Superintendent?

Unsatisfactory										Excellent
	1	2	3	4	5	6	7	8	9	10

COMMENTS: 11+

QUALITY: How would you rate the quality of work that was done on your project?

Unsatisfactory										Excellent
	1	2	3	4	5	6	7	8	9	10

COMMENTS: STUCCO GUY-8 JP-10 TRIM-10  
CONCRETE 9-10 16- MOST ALL

TIME: How would you rate the time it took to build your project?

Unsatisfactory										Excellent
	1	2	3	4	5	6	7	8	9	10

COMMENTS: ON TIME

COURTESY: How would you rate the courtesy given by Dexon and its sub-contractors?

Unsatisfactory										Excellent
	1	2	3	4	5	6	7	8	9	10

COMMENTS:

HOUSEKEEPING: Was the job kept safe and clean?

Unsatisfactory									Excellent
	1	2	3	4	5	6	7	8	9 10

COMMENTS:

REFERENCE: Would you recommend or use Dexon again?

Unlikely									Highly likely
	1	2	3	4	5	6	7	8	9 10

COMMENTS:

Please check this box to grant us permission to use your testimonial and photos on our website -- No phone numbers or addresses will be used.

AT Initials