

Customer Satisfaction Survey

Please complete the following Customer Satisfaction Survey based on the project we recently completed for you. Thank you for your time.

OWNER: MR & MRS McTEAR

PROJECT: INTERIOR REMODELLING

SALESMAN: How was your experience with your Dexon Salesman?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS: VERY FRIENDLY & PROFESSIONAL

OFFICE: How would you rate your interaction with the office staff, billing, receptionist etc?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS:

SUPERINTENDENT: How was your experience with your Dexon Superintendent?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS: LOVE J.P. VERY FRIENDLY & PROFESSIONAL

QUALITY: How would you rate the quality of work that was done on your project?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS: LOVE IN IT

TIME: How would you rate the time it took to build you project?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS: WOULD HAVE LIKED IT SOONER

COURTESY: How would you rate the courtesy given by Dexon and its sub-contractors?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS:

HOUSEKEEPING: Was the job kept safe and clean?

Unsatisfactory 1 2 3 4 5 6 7 8 9 Excellent 10

COMMENTS: PLASTIC INCOUVENT

REFERENCE: Would you recommend or use Dexon again?

Unlikely 1 2 3 4 5 6 7 8 9 Highly likely 10

COMMENTS:

Please check this box to grant us permission to use your testimonial and photos on our website – No phone numbers or addresses will be used.

*J.M.C.* Initials